

Job Event Tracking



Call Report Printing the call report to take to the store

Print Call Reports

- 1. Hover over the desired Call Report icon
 - A list of jobs will display
- 2. Click the Call Report link associated with the desired job



- 3. The File Download dialog box will display
- 4. Click the **Open** button
 - Option: Click the Save button to save directly to your local computer



Call Report Icon

Print Call Reports

- 5. The Call Report will display in a PDF format
 - Click the Print icon
- 6. The Print Dialog box will display
 - Click OK



Print Icon

Technical Support

- If you are experiencing trouble navigating or using JET, review the training materials.
- If you are still having difficulty, contact your supervisor.
- For additional support, create a help desk ticket at <u>https://helpdesk.asmnet.com</u> or call 888-900-4ASM (4276)
- ASM IT Support Hours are: Monday – Friday
 5 am – 5 pm Pacific

Field Support AMS

- Please call: 800-786-7769
- Hours: Monday – Friday 8 am – 5 pm Eastern
- Create a help desk ticket at <u>https://helpdesk.asmnet.com</u>
- Select Help Desk Category JET > AMS Project Support Team

Campaigners Operational Support

- Please call 888-524-9192
- Hours: Monday – Saturday
 6 am - 6 pm Pacific
- Sunday 7 am – 7 pm Pacific
- Create a help desk ticket at <u>https://helpdesk.asmnet.com</u>
- Select Help Desk Category JET > MWA Field Support