

JET Job Event Tracking

Introduction and Navigation Overview

JET Job Event Tracking

- **JET** is the online system used at Advantage Sales and Marketing for scheduling and tracking retail activity.
- This is where retail associates review their upcoming schedule and record all work activities each day.

Welcome Letter

Your **Welcome Letter** will be sent to the email address in your ADP profile and will include information on:

- 1. How to access JET
- 2. Your User Name
- 3. Your Temporary Password
 - To change your password; click the Password button in the top tool bar
- 4. Where to locate training videos and documents
- 5. How to get help with JET

Site URL, Log In / Log Out

Site URL

You can access JET from ASM Connects or by going directly to: <u>https://jet.asmnet.com</u>

Log In

- 1. Enter your JET user name and password
 - User names are typically firstname.lastname
 - Example: jane.smith
 - DO NOT add "asm\" in front of your user name
 - First time users will use the password received in their Welcome to JET Letter

Activity

Messages

2. Click the **Login** button

Log Out

Click Log Out in the top tool bar

Time-Out

System will automatically timeout after 60 minutes of inactivity, requiring you to sign in again.

ame	Sign In					
	Login:					
name	Password:					
ceived	Forgot login or password?					
	Login					
Documents	Change Password Help Log Out					

Passwords

Password Security

DO NOT share your password with ANYONE Including IT staff, administrators, supervisors, other co-workers, friends & family

Advantage Sales and Marketing's <u>Password Policy</u> has very clear and specific Password Protection Guidelines.

"Passwords should be treated as confidential information. No associate is to give, tell, or hint at their password to another person, including IT staff, administrators, superiors, other co-workers, friends and family members, under any circumstances."

Change your Password

Activity

Messages

You have the ability to change your password, if desired, by clicking the Change Password link in the tool bar.

Documents

Change Password

Help

Log Out



Job Event Tracking

JET

Basic JET Site Navigation

- My Calendar View
- Icons
- Tool Tips

My Calendar

The My Calendar view is immediately displayed upon log in and is divided into three basic sections

- 1. Main Calendar
- 2. Overdue Work
- 3. Driven by Selected Tab
 - > Default will display work for date selected on the calendar



Icon Legend







Tool Tips

JET is populated with over 30 Tool Tips and will automatically display when you hover over an area for more than 1 second. They are designed to assist you while working within the JET web site.

Example of Tool Tips

As you hover over the area in **RED**, the **Blue Tool Tip** will display



Tool Bar

• The Messages and Documents menu in your tool bar are in the development stage and are not currently active.

Activity	Messages	Documents	Change Password	I	Help	I	Log Out
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Technical Support

- If you are experiencing trouble navigating or using JET, review the training materials.
- If you are still having difficulty, contact your supervisor.
- For additional support, create a help desk ticket at <u>https://helpdesk.asmnet.com</u> or call 888-900-4ASM (4276)
- ASM IT Support Hours are: Monday – Friday
 5 am – 5 pm Pacific

Field Support AMS

- Please call: 800-786-7769
- Hours: Monday – Friday 8 am – 5 pm Eastern
- Create a help desk ticket at <u>https://helpdesk.asmnet.com</u>
- Select Help Desk Category JET > AMS Project Support Team

Campaigners Operational Support

- Please call 888-524-9192
- Hours: Monday – Saturday
 6 am - 6 pm Pacific
- Sunday 7 am – 7 pm Pacific
- Create a help desk ticket at <u>https://helpdesk.asmnet.com</u>
- Select Help Desk Category JET > MWA Field Support